Terms of Use for Pawka

Effective Date: 21.03.2025

Welcome to **Pawka**! These Terms of Use ("Terms") govern your use of the **Pawka** mobile application ("App") and services. By using **Pawka**, you agree to these Terms. If you do not agree, please do not use the App.

1. Acceptance of Terms

By accessing or using **Pawka**, you confirm that you are at least **18 years old** and agree to comply with these Terms.

2. Description of Service

Pawka is an **Al-powered pet assistant** that provides pet care advice and recommendations. The information provided is for **informational purposes only** and should not be considered professional veterinary advice.

3. User Accounts & Authentication

- You may log in using Google, Apple, or mobile phone authentication.
- You are responsible for maintaining the confidentiality of your login credentials.
- You agree not to share or transfer your account to others.

4. User Conduct

You agree NOT to:

- Use Pawka for unlawful, harmful, or fraudulent activities.
- Submit false, misleading, or inappropriate content.
- Attempt to hack, disrupt, or reverse-engineer the App.

5. Privacy & Data Collection

Your use of **Pawka** is also governed by our <u>Privacy Policy</u>, which explains how we collect, use, and protect your data.

6. Intellectual Property

- All content, trademarks, and intellectual property within **Pawka** belong to us.
- You may not reproduce, copy, or distribute any content without permission.

7. Limitation of Liability

 Pawka provides general pet care advice but does not replace professional veterinary consultation.

- We are **not liable** for any damages, losses, or misinterpretations of the advice provided.
- We do **not guarantee** uninterrupted or error-free service.

8. Account Termination

We reserve the right to suspend or terminate your account if you violate these Terms. You may delete your account at any time by:

• Visiting: https://pawka.app/delete-account

• Contacting us: info@pawka.app

9. Changes to These Terms

We may update these Terms from time to time. Your continued use of **Pawka** after any changes means you accept the revised Terms.

10. Governing Law

These Terms shall be governed and interpreted in accordance with the laws of **Ukraine**. Any disputes arising out of or related to these Terms shall be resolved in accordance with Ukrainian law.

11. Contact Information

For any questions or concerns, contact us at:

Email: info@pawka.app